

# Signature Services

Our comprehensive list of more than thirty *Signature Services* set us apart from other providers. They are all for the benefit of you and your family before, during and after a loss.

## Our Philosophy and Commitment

We believe that life is about relationships and experiences.

Our role is to facilitate what you feel would be the most appropriate manner



for celebrating the life of the individual by recognizing how they touched the lives of others.

We work one-on-one with our client families offering options, flexibility and compassion in order to create and orchestrate a meaningful life tribute that is as unique as the person who died.



Trite as it may sound, being sensitive to the life experiences of others and then creating meaningful tributes is what we are all about.

There are *Signature Services* beyond the list below that we do for the families who call us but frankly, our competitors look at our website too and some of the services we would just rather not tell them about.

Bottom line, you can count on us to do more than you expect and most anything you could think to request. Our goal is to always say yes to our customer.



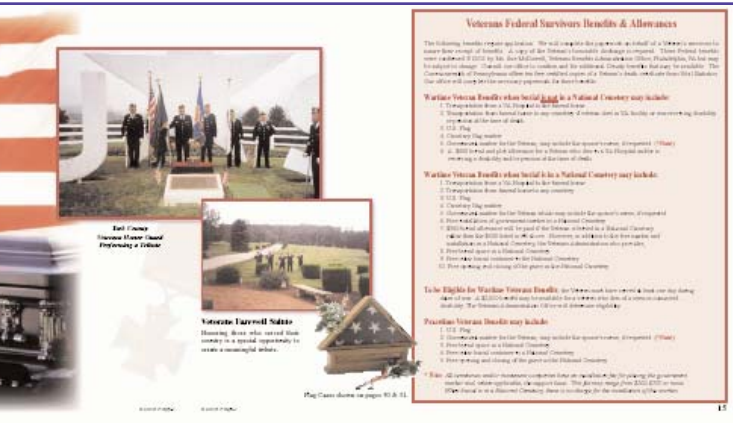
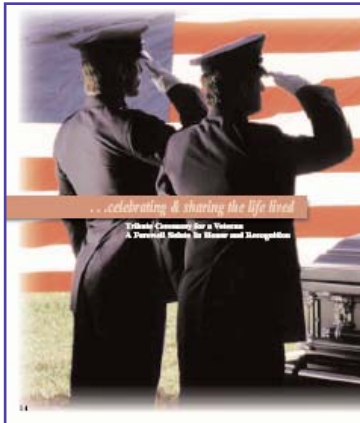
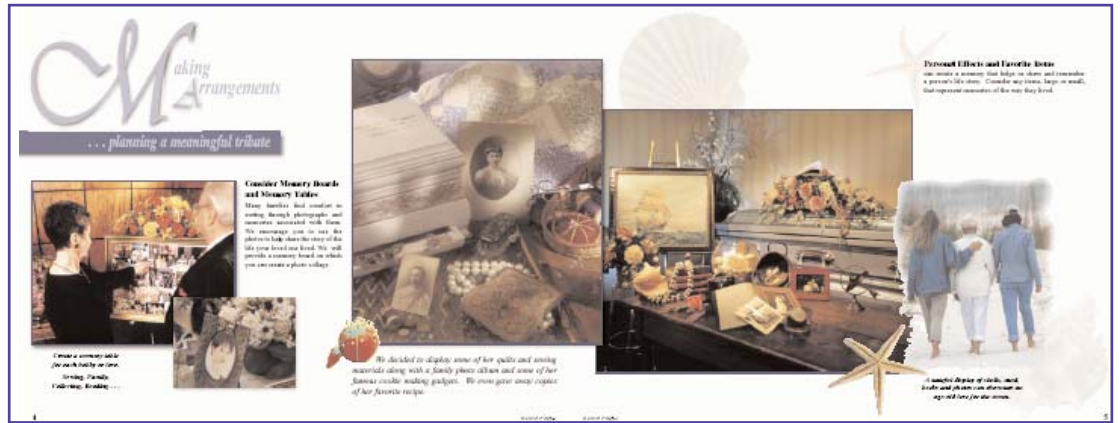
In addition to meeting with us, you can also review our compendium to consider a variety of ideas for creating a unique and fitting tribute to someone special. See some examples below.



When it comes to ideas for creating the perfect tribute, our associates really are the best.

Review pages like this in our compendium and our sample list of *Signature Services* below and see for yourself.

Our *Signature Services* are just a sampling of what we can do for you and your family. Our *Signature Services* include:



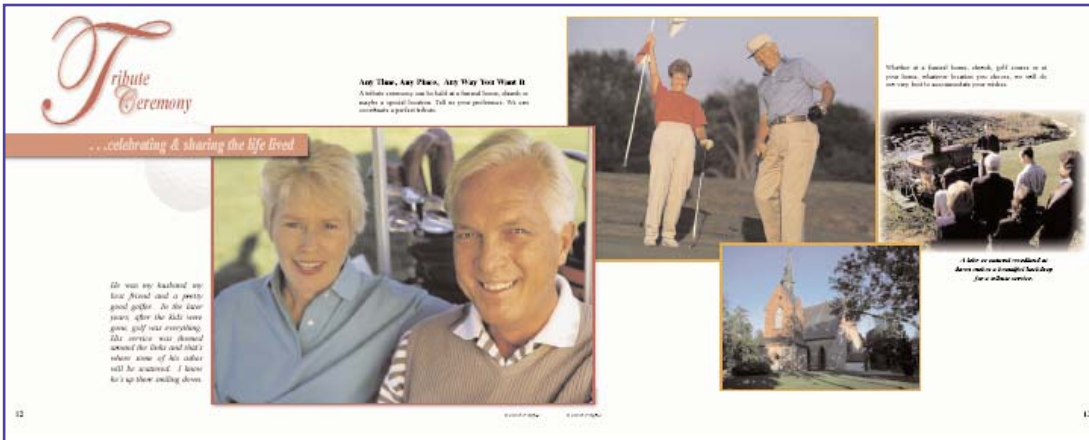
1. Apply for all Veterans benefits and complete all paper work
2. Notify Social Security and any other retirement if applicable
3. Assist with any other necessary benefit notifications

4. Notarize paperwork for families
5. Order flowers for the family
6. Assist families in selecting clothing for the deceased
7. Arrange for special music for a personalized service
8. Assist families with outside correspondence regarding the deceased



9. Help with finding a restaurant or location for a gathering after the service including providing a menu selection for restaurants and catering services and setting up funeral luncheons

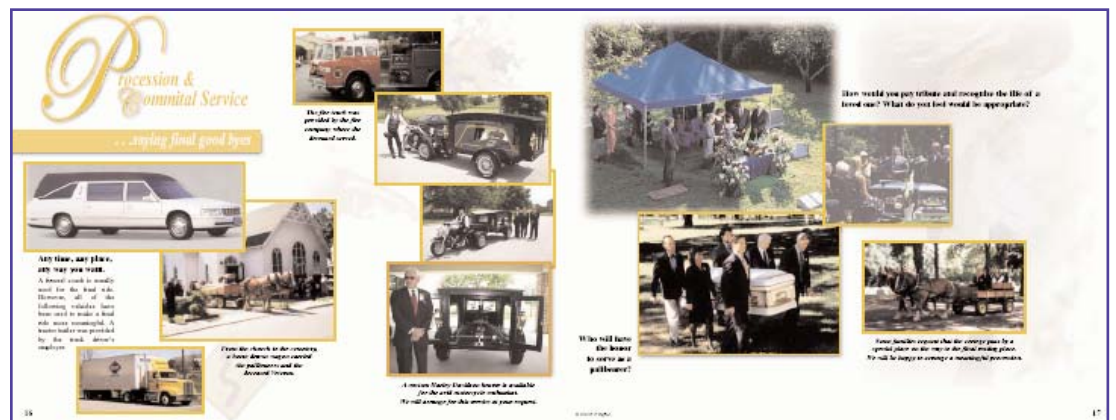
10. For deaths out of the area, we work closely with out of town providers on behalf of the family and coordinate all the arrangements and paperwork to bring your loved one home.



- 11. A tribute ceremony does NOT need to be held at a funeral home or place of worship. You can consider any meaningful location.
- 12. Considerations that can make a service special include the last ride and women serving as pallbearers.

13. We will also assist out of town guests with hotel accommodations and make the reservations

14. Compile and print out directions to the gathering after the service

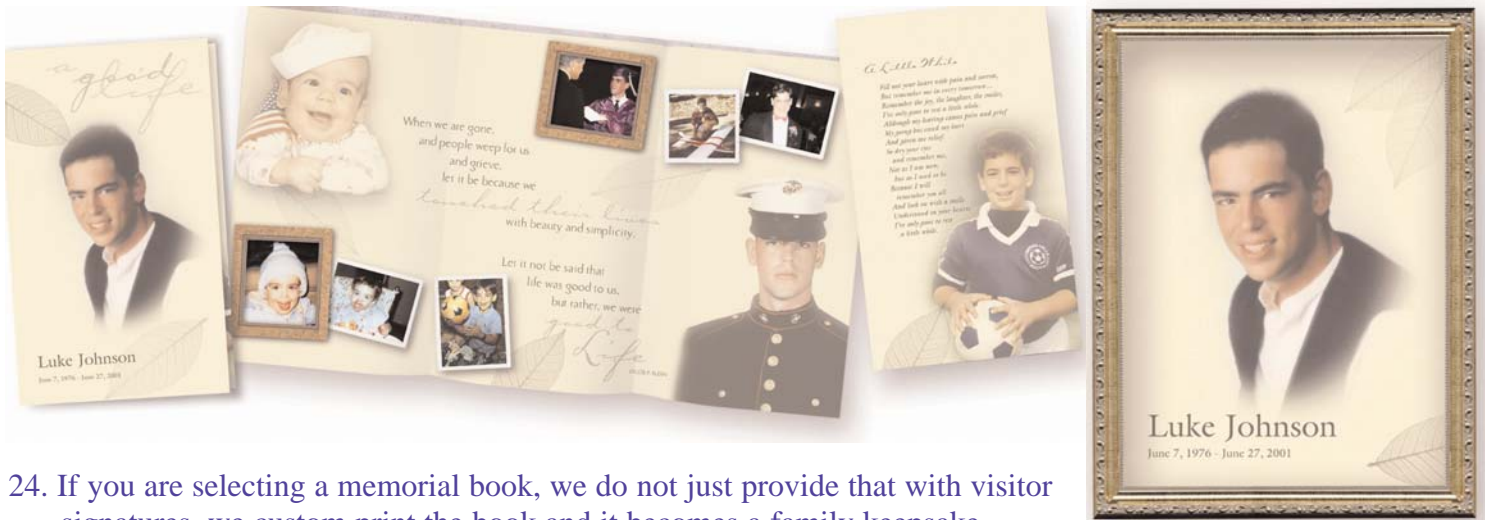


- 15. Arrange for a dove release, bagpiper or harp player as a special tribute
- 16. Coordinate a video tribute
- 17. Assist the family with any special requests
- 18. Order monument engraving and, if requested, assist in the purchase of a monument
- 19. Accompany the family to the cemetery to purchase grave space if requested
- 20. Laminating obituaries
- 21. Place "Card of Thanks" notices in the newspaper



- 22. Compose a customized life profile for the Memorial Tribute Folders
  - 23. Assist in the decision making and acquiring poems, designs and handle photo enhancement regarding our Custom Tribute Folders that can accommodate a dozen treasured family photos along with the matching thank you cards and portraits.
- We have more than 40 designs available. These are just a few samples.





24. If you are selecting a memorial book, we do not just provide that with visitor signatures, we custom print the book and it becomes a family keepsake

25. Provide water at the cemetery during the warm months

26. Provide blankets at the cemetery during the cold months

27. Place postage on thank you cards

29. Follow up after the service includes a special twelve month newsletter for helping a family to deal with grief.

30. Secure Presidential Certificates for Veterans

31. Fax machine available for family to use to receive or send a fax



For a funeral or cremation, talk with us. We will explain your options, respect your wishes and do what you want. You decide what's best for you and your family.

We have created thousands of unique tribute services and would be honored to create one just for you and your family. So, please do not hesitate to stop by or call us at the location most convenient to you or email us at [Info@HeffnerCare.com](mailto:Info@HeffnerCare.com).

We are respectfully at your service.

